

Automotion Plus

Wholesale Super Store

(03) 9532 0804

You will need to obtain a RA number from the technician to complete this form

Please send items via a trackable service to:

**Automotion Plus
53 Cochranes Rd, Moorabbin VIC 3189**

RA Number	
Purchase date	
Original Invoice Number	
Contact Name (to be contacted by technician if necessary)	
Contact Telephone Number	
Return Delivery Address	

Notes to the service department (describe the issue experienced)

Some photos may be requested by the technician to confirm installation and further understand the problem and the solution

How to send the item:

1. Customers please note when sending goods in for a warranty claim to Automotion Plus P/L you should always send the goods by a trackable service (such as Australia Post Registered), this is for your protection to ensure the parcel is not lost in transit. Automotion Plus P/L takes no liability in lost or damaged in transit parcels.
2. Any COD sent parcels will be rejected and it is then the sender responsibility to organise return delivery with their carrier with no exceptions.
3. It is the customers responsibility to pay the delivery fee to Automotion Plus P/L but Automotion Plus P/L will cover the return delivery to the customer only.

Turnaround:

The warranty process is an efficient process and requires less than THREE business days with Automotion Plus P/L (+ Transit times), Efficient processing of a warranty claim will always be pending the below points.

1. Item is deemed to be a manufacturing defect and not caused by incorrect setup/installation/neglect etc.
2. The details provided are accurate.
3. If necessary and we need to contact you please ensure that the supplied telephone number is accurate.
4. Parts availability.

If an item is deemed to be damaged due to a non-manufacturing defect a quotation for repair or replacement will be issued at Automotion Plus P/L discretion.